

IN THE CLAIMS

1. (CURRENTLY AMENDED) A method of connecting two parties in real time, the method comprising:

having ~~an Agent~~ one or more Agents having have a an associated selected plurality of

5 Service Providers;

enabling said Agents to integrate their selected plurality of Service Providers into their own specialized websites for browsing by a User;

having a User initiate contact with a Service Provider via an Agent's specialized website;

and

10 connecting said User with said Service Provider if available.

2. (ORIGINAL) The method as described in claim 1, further comprising

generating a pop-up window with information about said Service Provider;

checking to see if the Service Provider is available.

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3. (ORIGINAL) The method as described in claim 2, further comprising having said pop-up window prompting said User to enter their phone number to make said connection.

4. (ORIGINAL) The method as described in claim 2, further comprising generating a message

20 for said User in said pop-up window when said Service Provider is not available.

5. (ORIGINAL) The method as described in claim 2, further comprising allowing said Service Provider to enter their hours of availability.

6. (CURRENTLY AMENDED) The method as described in claim 1, further comprising displaying said Service Provider's hours of availability within ~~said~~ a pop-up window.

5 7. (ORIGINAL) The method as described in claim 1, further comprising denying said connection if a User tries to initiate a connection during the hours said Service Provider is scheduled to be not available.

8. (CURRENTLY AMENDED) The method as described in Claim 1, further comprising
10 displaying in ~~said~~ a pop-up window that said Service Provider is currently busy on another call if said Service Provider is currently on another system call.

9. (CURRENTLY AMENDED) The method as described in claim 1, further comprising having
the a system manage the transaction records for said Agent's Service Providers.

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10. (ORIGINAL) The method as described in claim 9, further including reporting said transaction records.

11. (ORIGINAL) The method as described in claim 9, further comprising calculating the amount
20 due to the Service Provider based on the Service Provider's transactions.

12. (ORIGINAL) The method as described in claim 11, further comprising paying the Service Provider and the Agent the amount due based on the transactions.

13. (CURRENTLY AMENDED) The method as described in claim 1, further comprising assigning an Agent ID number to ~~the~~ an Agent account.

5 14. (ORIGINAL) The method as described in claim 1, further comprising distributing the appropriate service HTML code to the Agent for each newly registered Service Provider.

15. (CURRENTLY AMENDED) A method of connecting two parties in real time, the method comprising

10 having an Agent account;

assigning an Agent ID number to ~~the~~ said Agent account;

having ~~a an expert~~ Service Provider enter ~~the~~ said Agent ID when registering as a new Advisor;

15 linking all Service Providers under a single Agent ID into one account information and transaction activity management interface;

distributing the appropriate service HTML code to the Agent for each newly registered Service Provider thereby;

enabling the Agent to readily create own Internet-based collection of specialized Service Providers and in turn, and

20 connecting Users with these Service Providers for expert advice in real time via a telephone connection.

16. (ORIGINAL) The method as described in Claim 15, further comprising displaying within a pop-up window a full list of an Agent's Service Provider's and their individual availability statuses.

5 17. (ORIGINAL) The method as described in claim 15, further comprising:

monitoring how long telephonic connections are maintained between said Users and said Service Providers; and

deducting from Users' consumer accounts the amounts based upon how long the telephonic connections are maintained.

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18. (ORIGINAL) The method as described in claim 15, further comprising:

allowing for said Users to remain in effect on the website of the Agent while navigating and using the system for connecting telephonically to Service Providers, by way of a series of progressive popup windows.

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19. (ORIGINAL) The method as described in claim 15, further comprising:

giving an Agent the option of self-managed payroll responsibility or,
a managed payout consisting of, deducting a pre-determined Agent service fee for each transaction and distributing the Agent to fee said Agents.

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20. (ORIGINAL) The method as described in claim 15, further comprising:

having recognition, across the entire database of Service Provider's telephone numbers including potentially multiple different accounts, of whether a particular Service Provider's telephone line is busy thereby;

- 5 enabling a Service Provider to register and be part of numerous different Agent groups, without concern for any potential telephone connection conflict.